
Intelligent Systems Research and Development Support – 2 (ISRDS-2)
Request for Proposal
Amendment #03

QUESTIONS AND ANSWERS

- 1. Reference:** J.1(a) Attachment 1, Statement of Work, Page 5

Section 2.1.1 of the SOW states the following:

The Contractor shall provide the computing environment for the technical research identified in Section 2.2. Support will include design, implementation and management of the Division research IT infrastructure. The Contractor must provide a comprehensive, fully integrated heterogeneous computing environment for the scientific research community. The system architecture must support on-site resources as well as operational deployments. The Contractor shall proactively research and test state-of-the-art technologies and deploy those technologies to the existing infrastructure in a seamless non-intrusive manner in coordination with each project. The Contractor shall have a strong understanding of all NASA safety and security requirements as mandated by NASA computer security.

Specific duties to be performed include –

 - System architecture design
 - System configuration definition and implementation
 - Security plan development
 - Collaborative environments
 - Software development environments
 - Integration of server systems
 - Support of user systems

Question: Does this text actually belong in SOW Section 2.1.2 Core Technical Elements to align with the hours estimate provided for Core Technical in J.1(b) Attachment 2, Exhibit 9?

Answer: This text is appropriately placed in Section 2.1.1 as Core operational support, which falls under contract management.
- 2. Reference:** J.1(b) Attachment 2, Cost Template Workbook, Exhibit 9

Question: Bidders are required to identify nonproductive hours per person per year. Please confirm that the resulting productive manyear should not be put in Exhibit 9 in place of the hours shown in the exhibit (1860/yr).

Answer: As stated on Pages 100-101 of the solicitation, in the instructions for Exhibit 9, Offerors shall use the Standard Labor Categories and hours provided in the Exhibit.
- 3. Reference:** J.1(b) Attachment 2, Cost Template Workbook, Exhibit 9

The first two Standard Labor Categories on Page 1 are "Senior Technical Writer" and Systems Integrator I". On Page 2, the first two Standard Labor Categories are "Technical Writer" and "Systems Integrator."

Question: Should the first two Standard Labor Categories be exactly the same on both pages? If so, which are the correct category names?

Answer: Yes, the two SLCs should be the same on both pages of the Exhibit. The first page contains the correct titles. The Government will include the correction to Exhibit 9 in the Amendment.

4. Reference: Section L.7, Pages 79-80

The RFP instructs the Offeror to "Include a cover letter with the proposal, to include completed Section K - Representations, Certifications and Acknowledgements, Standard Form 33 (SF 33), Section B "Estimated Cost and Fixed Fee, Section H.3, and Section I, FAR Clauses 52.219-4, 52.219-23, and 52.227-23."

Question: Will the Government provide the required RFP sections to be completed by offerors in Microsoft Word format so they may complete in native format?

Answer: Microsoft Word versions will not be provided. It is not necessary to complete the listed items in that format.

5. Reference: Amendment #01, Page 2, Questions and Answers, Section B, Question #1

Based on the Government Q&A response for Section B: "Core Operational Support should be priced under Contract Management. The SOW will also be revised to reflect this.", we have a follow-up question. There are a total of 58 WYEs identified in Exhibit 9.

Question: Do any of these WYEs/hours include the "Core Operational Support" staff which should be priced, based on the response in the Q&A for Section B and revised SOW, in "Contract Management?" If so, will the Government revise Exhibit 9 to remove these WYEs/hours? The concern is that an Offeror may end up double-counting staff in both Exhibit 9 and Exhibit 8. Otherwise, will the Government confirm the total of 58 WYEs identified in Exhibit 9 does not include Core Operational Support?

Answer: Exhibit 9 does not include any Core Operational Support WYEs. Core Operational Support is a part of Contract Management.